

For the attention of all our customers

**COVID-19**

19.03.2020

Dear customer,

Due to the ongoing Covid-19 pandemic, we would like to update you on some of the measures and precautions taken in PLIXXENT in order to continue delivering PLIXXENT products without jeopardizing the health of our employees, customers and suppliers.

Following the recommendations from the authorities, most of our salesforce and order management is now working from their home. You can continue contacting the sales teams and order management in your normal way of communication whether this is by phone, e-mail, SKYPE or TEAMS. In functions where home office is not possible, like in production and in R&D, our employees are now working in isolated shifts in order to keep the number of personal encounters as low as possible and thereby reducing the risk of Covid-19 affecting our and your business.

PLIXXENT is dependent on many suppliers, including our freight suppliers. We receive daily status reports on the transport situation in order to organize the delivery of your orders in the best possible way. However due to the current situation especially in cross-border transports, we are currently only able to give you reliable delivery times in a limited extent. In this context, we would like to point out that special attention must be paid to our order confirmations.

Our decisions and our actions pursue the goal of being able to continue to fulfill your orders - also during the Covid-19 pandemic. If your need for PLIXXENT material changes, be it an increase or a decrease, please let us know as soon as possible. This way we can include this in our planning and thereby continue to meet your needs in the best possible way. This is how we are BetterTogether.



If you have any questions or comments, please do not hesitate to contact me.

Best regards,  
PLIXXENT A/S

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